

IKON / Document Solutions Portfolio

PRODUCTION SOLUTION



The IKON Document Solutions Portfolio is a comprehensive offering of end-to-end solutions designed to address document management needs at all phases of the document lifecycle: capture, workflow, output and retention.

IKON selects products for the portfolio based on a flexible, open architecture and standards-based technologies to ensure interoperability as well as extensibility of functions between new and existing systems.

IKON delivers the portfolio solutions through its team of Professional Services specialists who assess, customize, install, manage, service and support end-to-end solutions.



EFI Digital StoreFront

Business Challenges Addressed

Customers rely on convenient, but costly output devices, such as desktop and hallway printers, to print large quantities of important documents. Add to this the use of costly, external print shops and an organization has output costs that are out of control. Using an in-house print center is less costly, but can be difficult since it is time consuming to walk a job down and manually communicate finishing requirements to print center personnel. Enabling users to submit print jobs with finishing requirements to the print center directly from their desk would help improve productivity and drive down costs. Delivering an electronic document directly into the print center workflow assists in decreasing labor costs and reducing errors and miscommunication.

Solution Overview

EFI Digital StoreFront provides a suite of powerful Internet and Intranet printing capabilities. Beginning with simple yet sophisticated job submission, customers are able to use a PDF print driver coupled with a web browser to specify, proof, approve and deliver files and print ticket information directly into the print center's workflow. Digital StoreFront resides on a web server installed at the print center's location. The sites reflect the print center's image, brand, business rules and capabilities. The print center can configure the software to reflect changes in pricing rules, add customers and permissions, or change the appearance. The print center maintains virtually full control of all company and customer data.



To learn more about IKON's Document Solutions Portfolio, contact your local IKON representative.



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Solution Differentiators

Digital Storefront provides a virtually seamless end-to-end print workflow when combined with EFI's Fiery, Balance and PowerPRESS solutions. The settings-correct PDF drivers and advanced PDF conversion option provide better quality jobs into the print center, thereby helping enable the decrease of labor and increase of page volume. The advanced automated pricing option can provide a powerful e-commerce capability that automates selling for the print center.

DSF 2.0 is an entirely new platform based on the Microsoft .NET architecture. The system is scalable and flexible, while providing ease-of-use and robust branding capabilities.

An Integrated Solution

EFI Digital StoreFront comes standard with workflow integration to Fiery, Balance and PowerPRESS.

SOLUTION FEATURES	SOLUTION BENEFITS
Web-based file submission	Easy to use, helps reduce errors
Custom Job Ticket	Provides job printing requirements and routes incoming jobs to an appropriate printer
Online catalog	Easy job tracking for Demand Reprint applications
Automated PDF conversion	Immediate proofing
Order history	Helps reduce manual tracking in the print center
Credit card billing	Simplified and secure payment

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